

Tri-County Veterinary Service

Puppy Welcome Packet

Hours & Directions

Anna Office

16200 Co. Rd. 25-A

Anna, OH 45302

Phone: (937)693-2131

Fax: (937)693-3422

Mon. 7AM-7PM

Tues.-Fri. 7AM-6PM

Sat. 7AM-12PM

Closed Sunday

Sidney Office

3714 St. Rt. 47 West

Sidney, OH 45365

Phone: (937)492-6536

Fax: (937)497-1582

Mon.-Fri. 8AM-6PM

Sat. 8AM-12PM

(Every Other Week)

Closed Sunday



**Tri-County
Veterinary Service**



Thank you for choosing us for the care of your new puppy!

We are so excited to be able to help your dog live a long and exciting life. Our doctors and staff are committed to giving your pet compassionate care and excellent treatment throughout their lifetime with you.

This welcome packet was created to help you and your new puppy as you begin your journey together. We have included beneficial information for every phase of your dog's life, from house training to senior wellness care. We also cover a plethora of information regarding flea, tick, heartworm and intestinal parasite prevention, dental health, spaying/neutering your dog, and vaccinations. Since your new family member hasn't been to visit us yet, we wanted to make you aware of all of the services we offer at Tri-County Veterinary Service in order to give your pet the best care possible.

If you have any questions over the topics covered in this packet, please feel free to contact either of our offices prior to your appointment or ask the doctor during your visit. We can't wait to meet your new puppy! See you soon!



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Before Your Appointment

Before you bring in your new puppy for his/her first appointment, we have created a list of tasks to help us make your appointment go as smoothly as possible while allowing you to get the most out of what we offer here at Tri-County Veterinary Service.

Previous Vaccination Records

Most breeders, shelters, and rescues give some sort of initial set of vaccines to their puppies before they go to a new home. No matter where you adopted your new puppy from, it is important for us to know if he or she has had any vaccinations prior to seeing us. If you are able, send an emailed or faxed copy of your puppy's vaccination records to us ahead of your appointment. This gives us the chance to update your account before you arrive to make your visit go without a wait time. Below are the email and fax numbers you can use to send your puppy's records to us.

Email (Both Offices): frontdesk.tcvsgmail.com

Anna Office Fax: (937)693-3422

Sidney Office Fax: (937)497-1582

Pet Portal

One of the technological advancements we offer to clients is the use of our Pet Portal. By creating an account for yourself and all of your pets, you can receive text and email reminders for your pets' surgeries, appointments, and vaccinations reminders. You can also make appointment requests, view diagnostic results, billing statements, and more. We highly recommend taking the few minutes to sign up for your own Pet Portal account to take advantage of the at-home benefits Tri-County Veterinary Service offers.

If you have other pets that come to Tri-County Veterinary Service for their care and you already have a Pet Portal account, all you have to do is sign in to your account and add your new puppy!

Follow the steps below to set up your Pet Portal account.

1. Open your web browser & visit www.tricountyvet-service.com
2. Hover over our "Pet Portal" tab and select whether you are an Anna or Sidney client.
3. Scroll down and click "Your first time logging in? Sign up here!"
4. Enter in your personal information and click "Next".
5. A confirmation email will be sent to you with access to the Pet Portal.
6. Simply log in with the same credentials you used to sign up.

If you have any questions or problems signing up, feel free to contact our office to help you.

*Tri-County Veterinary
Service Online*

Website:

www.tricountyvet-service.com

Facebook:

**[www.facebook.com/
TriCountyVetService](http://www.facebook.com/TriCountyVetService)**

Our Main Instagram:

[@tricountyvet-service](https://www.instagram.com/tricountyvet-service)

Our Office Cat's Instagram:

[@CatsOfTCVS](https://www.instagram.com/CatsOfTCVS)

**(Meet our Office Cats: Leroy,
Lily, and Crappy-Eye Joe)**

Vaccination & Spay/Neuter Starter Plan for Your Puppy

A couple common questions we are asked when clients bring in their new puppy are “When do we vaccinate?” and “What vaccines will be given at the appointment?”. Below is a list of appropriate age, vaccines, and other necessary tasks that are performed during your puppy’s first few visits with us at Tri-County Veterinary Service.

6-8 Weeks Old

- DA2PLP Canine Vaccine (contains Distemper, Adenovirus Type 2, 4 Types of Lepto, Parainfluenza, and Parvo-virus Fractions)
- Bordetella Intranasal Vaccine (protects against Kennel Cough)
- Wormer for internal parasites provided at no cost with first set of vaccinations
- Heartworm preventative



10-12 Weeks

- DA2PLP Canine Vaccine - 2nd Booster
- Bordetella Injectable Vaccine - 2nd Booster
- Fecal exam for internal parasites
- Heartworm preventative

14-16 Weeks

- DA2PLP Canine Vaccine - Final Booster
- Rabies Vaccine - 1 Year Protection
- Heartworm preventative - We recommend you treat your puppy year round. For more information on heartworm & flea/tick prevention options, see Page 7.

6-8 Months

- Spay (Female) or Neuter (Male). See Page 11 for further information.
- Home Again Microchip Implant - Optional. For more information on our microchips, see page 13.
- Pre-Operative Blood Work - Optional but recommended. The test will screen the liver and kidney enzymes to make sure your pet is healthy prior to anesthesia.
- Heartworm preventative

Note about the Canine Influenza Vaccine

If you plan to board your dog, take him or her to the groomer, attend obedience training, or travel to certain states, you may want to check their vaccination requirements. We are seeing a growing number of companies requiring the Canine Influenza Vaccine. It is not currently part of our standards of care program at Tri-County Veterinary Service as there are no reported cases in Ohio at this time. If your dog will need the Canine Influenza Vaccine at any point during his/her lifetime, please let us know, and we will include it in his/her vaccination plan.

What is Parvo Virus?

- Parvo is contagious to dogs only - not to cats or people.
- The virus is transmitted through the feces of an infected dog. It can be carried on dog's hair and feet as well as live on contaminated rugs, bedding, shoes and other objects.
- Signs of parvo include vomiting, fever, and bloody diarrhea with a very foul odor.
- The virus sometimes may attack the heart muscles causing myocarditis (inflammation of the heart muscle). This may occur for up to three to six weeks after apparent recovery from the intestinal form of the disease. This "heart" form is always fatal!
- The younger the dog, the greater the chance it will NOT recover.
- Dogs that recover from Parvo are often weak, making them even more susceptible to other diseases, such as distemper.
- Dogs that recover from Parvo continue to spread the virus in feces for a month or longer.
- Dogs remain highly susceptible to Parvo until two weeks after the last injection of the immunization series.
- The most effective disinfectant is 4 oz. Clorox Bleach in one gallon of water.
- Treatment is aimed at maintaining the normal body composition and preventing secondary bacterial infection. We have no cure for any animal virus, just as there is no cure for any human virus.
- The body is normally about 80% water. Life is not possible when 12-15% of the normal body fluids are lost. In Parvo Virus, the pet often becomes dehydrated from the vomiting, diarrhea, and inability to consume fluids. This is the reason fluid therapy is so important to Parvo Virus Therapy.
- Death from Parvo Virus may result from:
 - Dehydration
 - Overwhelming bacterial infection from the pet's lowered resistance
 - Blood loss from internal hemorrhage
 - Heart attack from invasion of the heart muscle by the virus

Care of Your Pet After Vaccinations

The most common mild side effects of vaccinations include:

- **Redness, mild swelling, and tenderness at the vaccination site**
- **Decreased activity levels (fatigue)**
- **Loss of appetite**
- **Low-grade fever**
- **Nasal discharge, sneezing, coughing or other respiratory symptoms, which may occur up to 2-4 days after an intranasal vaccine (vaccination with drops or sprays via the nostrils) is administered.**
- **Small, firm nodule at the vaccination site. This should shrink and vanish within 14 days.**

More serious side effects that are considered medical emergencies and that require medical care immediately include:

- **Collapsing or fainting**
- **Difficulty breathing**
- **Persistent and severe coughing**
- **Hives - small, red, raised, itchy bumps all over the body**
- **Swollen or puffy eyes, muzzle, or face**
- **Persistent vomiting or diarrhea**



Flea, Tick, Heartworm & Internal Parasite Prevention

Tri-County Veterinary Service recommends year round prevention for fleas, ticks, heartworm and internal parasites. Ohio weather and its seasons can be extremely difficult to predict when warmer weather will bring parasites back and when colder weather will kill them off. By keeping your dog on year round preventatives, you can ensure that he or she will remain protected no matter what the weather brings. Our clinic carries a variety of options for prevention in many forms and combinations. Below we have included a list of the current preventatives we have in stock. We also have an online store that delivers preventatives, food, and other items we recommend to your door. If you have any questions about finding the best options for your pet, feel free to call our office or ask the doctor at your dog's visit.

Flea & Tick Monthly Prevention



Flea/Tick/Heartworm/ Internal Parasite Monthly Prevention



Heartworm & Internal Parasite Monthly Prevention



Heartworm Extended Prevention



(12 Months of Prevention in 1 Injection)

Our Online Store

Go to www.tricountyvetservice.com and click "Online Vet Store" in the upper right-hand corner to shop!

Puppy Care

We at Tri-County Veterinary Service want to make sure you are fully prepared to care for your new furry family member. Below we have listed supplies you may need, what to feed your puppy, and other pertinent information that will get you started on the right track.

Supplies You Need:

- Premium quality dog food and treats for the right breed and size
- Food and water bowls
- Safe toys
- Dog brush or comb
- Dog shampoo
- Pooper scooper and biodegradable poop bags
- Collar with license and ID tag
- Leash
- Dog nail clippers
- Carrier or crate
- Dog bed
- Dog toothbrush and toothpaste



NEVER Give Your Puppy or Dog:

- Anything harder than your pet's teeth
 - Cow bones, nylon bones, and real bones
- House plants
- T-Shirts or knotted socks
 - These can become foreign bodies if they become stuck internally and make your pet very ill.
- Medications unless recommended by a veterinarian
- Alcohol
- Chocolate
- Coffee
- Grapes/Raisins
- Moldy or spoiled food
- Onions, garlic or chives
- Poultry bones
- Salty foods or salt
- Tomato leaves or stems
- Unripe fruit
- Nuts

What to Feed Your Puppy or Dog

- **Adult dogs should eat premium-quality dry food**
- **Dogs can eat most fruits and vegetables**
- **Puppies need a high-quality puppy food**
- **Avoid "people food" for all dogs and puppies**
- **Clean, fresh water available at all times**

House Training

House training can be difficult especially with a new puppy who is learning and developing in a new environment. We have compiled some helpful tips and tricks for houstraining that will benefit you both as you start your new journey together.



House Training Basics

- Keep your puppy on a regular feeding schedule and take away food between meals.
- Take your puppy outside to use the restroom:
 - First thing in the morning
 - About 15-30 minutes after every meal
 - After waking up from a nap
 - Directly before bed at night
 - Whenever being left alone
 - If possible, every half hour during the day
- Take your puppy to the same area to do his/her business. The scent of the area will prompt him/her to go.
- Stay with your puppy while they are outside. Do not play until business is done. If you do not wait to play until after going to the restroom, your puppy will associate being outside with playing instead of doing his/her business.
- Praise your puppy or give them a reward after going to the restroom.

Do's and Don'ts of House Training

- DON'T punish your puppy for having an accident. This teaches them to fear you.
- DO clap loudly if you catch your puppy in the act of having an accident in the house. This teaches them that they have done something unacceptable. Take your puppy outside gently then praise him/her when business is finished.
- DON'T react angrily by yelling or rubbing his/her nose in it. Puppies aren't intellectually capable of connecting your anger with their accident.
- DO stay outside longer with your puppy to help curb accidents. Let him/her explore.
- DO clean up accidents with an enzymatic cleanser rather than an ammonia-based cleaner to minimize odor that might attract the puppy back to that same spot.

Signs Your Puppy Needs to Use the Restroom

- Whining
- Circling
- Sniffing
- Barking/scratching at the door

Boarding, Grooming & Obedience Training in Your Area



Tri-County Veterinary Service offers boarding in our Anna location. If you are looking for somewhere a little closer to home, we have compiled a list of trusted boarding kennels, groomers, and obedience trainers in Shelby County and the surrounding area.

Allen County

That Place for Pets
Grooming & Training
Elida, Ohio
(419)339-3208

Auglaize County

R& B Kennels
Boarding & Grooming
Wapakoneta, Ohio
(419)738-6698

Miami County

Echo Hills Kennel Club
Training
Troy, Ohio
(937)947-2059

Logan County

Home Away From Home (937)935-7976

Boarding, Grooming, Training Huntsville, Ohio

Bill & Peg's Professional Pet Grooming (937)599-6288

Grooming Bellefontaine, Ohio

Shelby County

Kat's Canine Corner (937)726-3088

Grooming and Training Fort Loramie, Ohio

Country-Side Boarding Kennel (937)492-7199

Boarding Sidney, Ohio

Paws for Jesus (937)726-6862

Training Sidney, Ohio

Latimer's Pampered Pets Motel (937)507-9342

Boarding Sidney, Ohio

Paws & Claws Retreat (937)492-3530

Boarding Sidney, Ohio

Alaina's Paw Spa (937)639-2100

Grooming Anna, Ohio

In Good Hands (937)773-7373

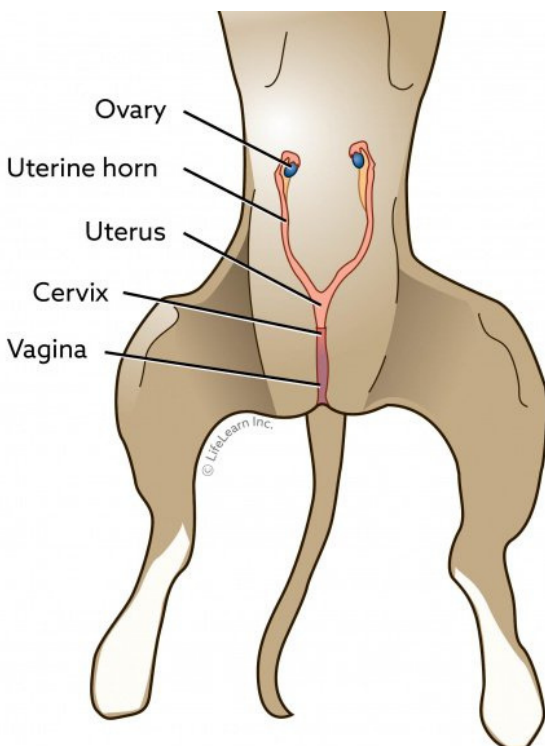
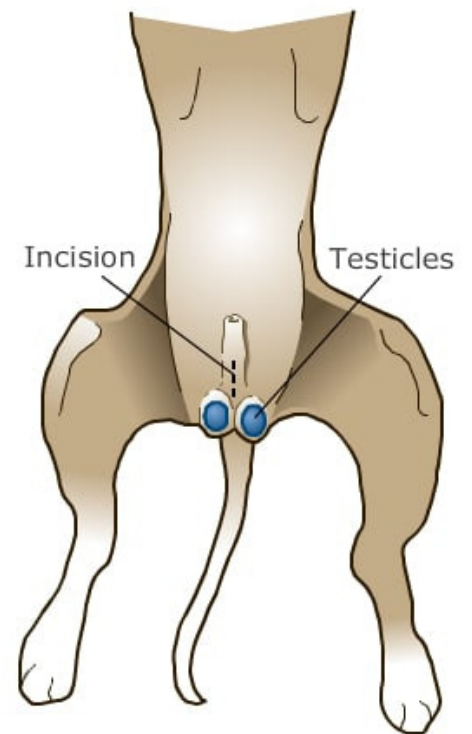
Boarding & Grooming Sidney, Ohio

Spaying/Neutering Your Dog

Whether you have a male or female pet, it is important to know the benefits of these procedures. Both surgeries remove the capability of your pet to reproduce, protect from reproductive diseases, bacterial infections, and several types of cancer. These procedures also help reduce and even eliminate problem behaviors such as regular heat cycles, marking territory, humping, and fighting. By limiting and controlling the overpopulation of cats and dogs, we can also support our local animal shelters by reducing the number of homeless animals they care for.

Both spays and neuters are performed under general anesthetic, which removes all pain and consciousness for the duration of the surgery. For females, a spay procedure involves removing the ovaries and uterus entirely from the body while a male neuter procedure removes the testicles. Our doctors recommend considering a spay or neuter procedure for pets at six months of age, as this is the age that puppies and kittens reach reproductive maturity and can handle anesthetic at a greater capacity.

If you have questions regarding our spay and neuter procedures or want to decide the best choice for your pet, please feel free to call either one of our offices.



Home Again Microchip



Tri-County Veterinary Service offers microchip implanting and registration. Many pet owners assume that a microchip requires general anesthetic to be done. In reality, the Home Again Microchip is approximately the size and shape of a grain of rice and is placed below the skin of your pet's neck. It is quick, simple, and placed with a syringe and needle.

When your pet is found, a veterinary clinic or shelter employee takes a quick pass over the base of your pet's neck with a scanning device. The chip gives off a low frequency reading of your pet's microchip number which is registered to your information. As long as you have an email address, you can register and update your chip information to make sure your pet returns home to you safely. If you have any questions or concerns about the process of microchipping, our doctors and staff can help.

Dental Care



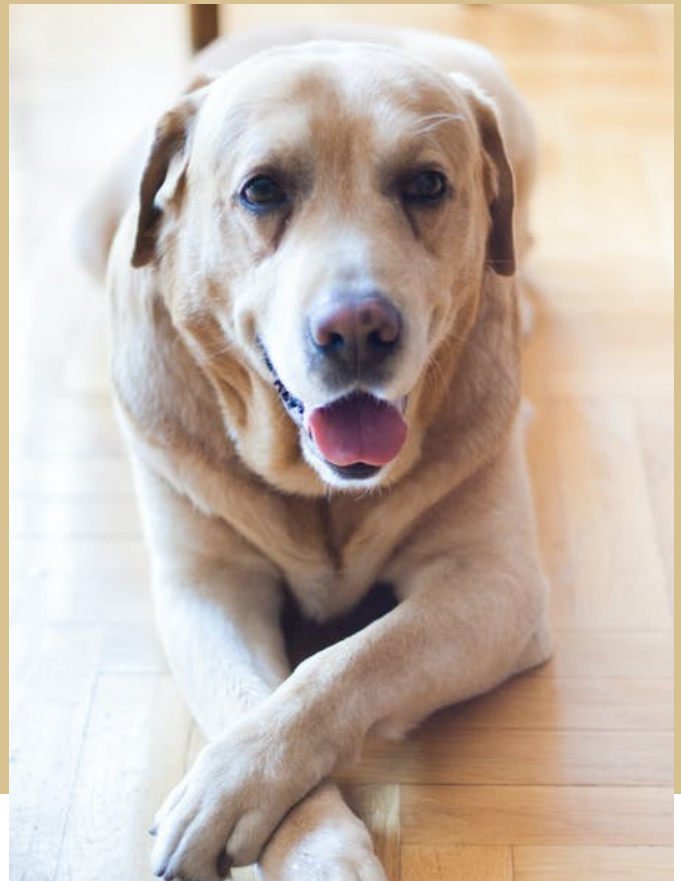
Proper dental care helps prevent many health problems as your pet ages. When early tartar buildup is diagnosed, we can offer preventative care such as a dental diet to prevent tartar buildup, a liquid wash that can be added to your dog's drinking water that has an enzymatic action to help slow down tartar buildup, toothbrush and toothpaste kits, and other products we carry or that can be found on our online store.

Tri-County Veterinary Service also offers dental cleanings. This procedure is performed under general anesthesia to remove tartar and gingivitis. We also can remove any teeth that may be causing issues, such as not eating, bad breath, or painful swelling. Your dog will spend the day with us and go home with better breath and a healthier mouth.

Most dental cleanings are performed on older dogs which can cause concern for many dog owners. We have the capability of running pre-operative blood work to ensure healthy liver and kidneys before your dog goes under general anesthetic. Our doctors and technicians follow strict protocols and monitor your pet's vital signs constantly during and after surgery. If you have any questions or concerns about dental cleanings or dental care, please feel free to reach out to us at any time.

Adult Pet Wellness Care

Annual wellness checks are important for the health of your pets. By bringing your pets in regularly, you are able to keep their vaccinations up-to-date and maintained for year long protection. At these wellness visits, our doctors evaluate how your pet's eyes, ears, teeth, gums, heart, and lungs are aging as well as detect any onset diseases or conditions that your pet may have. By staying on top of your pet's care, we can help preserve quality of life and them to live longer.



Emergency After-Hours Care

Does your pet have an emergency while our offices are not open? Tri-County Veterinary Service has partnered with the West Central Ohio Veterinary Emergency Service for the care of your pets after we have closed for the day. They are also open at all hours of the weekend and on all holidays. All records will be sent to us to update your pet's record and so we can follow up on the care of your pet.



3077 Harding Highway
Lima, OH 45804

(419)221-0269

Monday-Thursday: 6:00PM-8:00AM

Friday: 6:00PM-12:00AM

Saturday-Sunday: Open 24 hours

Open 24 hours on all holidays.